

## Opening Scenario 1

### Scenario Trigger:

Mobile County is currently in the "Green: Low Risk" phase as determined by Alabama Public Health.

### Actions implemented:

#### General Public

- Social Distancing implemented and encouraged. Six-foot markers placed in every place a line of Patrons may occur.
- Face coverings encouraged those in attendance at GGSF.
- GGSF to provide at least 150 hand sanitizing stations throughout the park. Carnival company to provide at least 200 hand sanitizing stations throughout the Midway with at least one at each attraction.
- Plexiglass protection barriers will be installed at locations where interactions between staff/volunteers and Patrons occur.
- Touchless payment processes are implemented at the Ticket Office as well as the Ticket Booths within the park. Touchless payment processes are encouraged by GGSF to all vendors. ATMs will be provided and sanitized frequently as part of the Sanitization Plan, but usage will be discouraged. Cash will be accepted, but touchless methods will be encouraged in messaging.
- Utilization of walk-through metal detectors instead of physical pat-downs at entry.
- Touchless admission system at entrances where tickets are scanned and retained by the Patron.
- Opening of a new "outdoor only" entrance in addition to the traditional main entrance that includes indoor vendors.
- Provide an inventory of gloves, masks, and face coverings for sale to Patrons at locations by entrances and throughout the park.
- Increased signage throughout the park encouraging social distancing.
- Frequent public service announcements reminding Patrons to socially distance and sanitize.
- Provide a Patron hotline to answer questions/inquiries before, during, and after their visit to GGSF.
- Provide a text number for Patrons to text any identifiable problems or problem areas for GGSF staff to promptly and efficiently address.
- Implementation of single-line social distancing measures at ticket booths, rides, games, ATMs, and food booths. Install informational signage and ground distancing stickers/paints at all attractions.
- Implementation of designated social distancing areas within entertainment attractions to allow proper social distancing between Patron groups/families.
- Seating and tables will be positioned to allow proper social distancing between Patron groups/families.
- Market Place and other indoor areas limited to 50% capacity. Market Place would be limited to 1,000 Patrons at a time. Exhibits are limited to 50 Patrons at a time. Patrons entering Fair with Market Place at capacity will be directed straight to Midway.

#### GGSF Staff, vendors, and Volunteers

- Staff and volunteers will be trained in proper practices for cleaning, sanitizing, safe distancing, and guest interactions.
- Implement a food safety protocol with staff, Carnival, and vendors to reduce or eliminate touching Patrons during the serving process.

- Implement temperature checks and screening questionnaires to be completed at arrival for a shift with a policy of refusal to participate for persons with a higher temperature (100.4F or above).
- If an individual is turned away from their shift due to an elevated temperature, they will be advised to return home for 24 hours. If the individual still has a temperature after 24 hours, the individual will be advised to seek advice from a medical professional and will not be allowed to return to The Grounds for further shifts.
- GGSF is working with local medical centers to obtain a limited number of rapid tests to be administered by GGSF's Registered Nurse. Due to the expense, vital employees, who have an elevated temperature or begin showing signs based on the questionnaire, will be tested on the spot. If a positive test result is returned, the employee will be advised to quarantine and seek advice from a medical professional.
- Implement pre-opening meetings with GGSF staff, volunteers, Carnival, and key stakeholders to review problem areas to improve Patron experience as well as incorporate any feedback received from Patrons, vendors, volunteers, etc.
- Staff and volunteers will be required to wear face coverings (provided by GGSF if needed) and gloves if needed (provided by GGSF).

#### Sanitization

- A GGSF Director of Sanitization will be identified at each shift and will be responsible for ensuring proper protocols are being employed.
- Increased sanitization of touchpoints throughout the park. A photocatalyst solution will be employed twice during the event to all touchpoints. The solution constantly destroys bacteria 24 hours a day for up to 6 months. Also, a dedicated "Clean Team" will be employed to spray a sanitizing solution before opening, continually wipe down surfaces during operation with a sanitizing solution, and spray a sanitizing solution after closing each day.
- Seating/tables for Patrons will be closely monitored by identified members of the "Clean Team" to ensure constant sanitization is maintained.
- Attraction cleaning and sanitizing (North American Midway Entertainment)
- Ensure proper staff training.
- Employ a self-sanitizing photocatalyst solution to all touchpoints at rides, games, food, and ticket booths that constantly destroys bacteria. This solution works 24 hours a day for up to 6 months.
- Implement a wipe down and sanitizing policy that cleans touch surfaces which will be completed after each ride, gameplay, ticket purchase, or food purchase. This will require a large supply of cleaning materials.
- Documentation of all cleaning before opening, during operations, and after closing.
- Employ a program director at each event to coordinate ongoing training, supply ordering, supply distribution, and policy enforcement.
- Employ program monitors with visible attire to monitor the attraction as well as proper cleaning & sanitization processes.
- Post customer signage that details new protocols and safety measures.

#### Opening Scenario 2

##### Scenario Trigger:

Mobile County is currently in the "Yellow: Moderate Risk" phase as determined by Alabama Public Health.

##### Actions implemented:

## General Public

- Social Distancing implemented and encouraged. Six-foot markers placed in every place a line of Patrons may occur.
- Face coverings MANDATORY for those in attendance at GGSF. Enforcement of the requirement will be provided by the GGSF security team, volunteers, and staff. All Patrons will be offered a face covering at their point of entry. Face coverings will be sold throughout the park.
- GGSF to provide at least 150 hand sanitizing stations throughout the park. Carnival company to provide at least 200 hand sanitizing stations throughout the Midway with at least one at each attraction.
- Plexiglass protection barriers will be installed at locations where interactions between staff/volunteers and Patrons occur.
- Touchless payment processes are implemented at the Ticket Office as well as at Ticket Booths within the park. Touchless payment processes are encouraged by GGSF to all vendors.
- Utilization of walk-through metal detectors instead of physical pat-downs at entry.
- Touchless admission system at entrances where tickets are scanned and retained by the Patron.
- Opening of a new "outdoor only" entrance in addition to the traditional main entrance that includes indoor vendors.
- Provide an inventory of gloves, masks, and face coverings for sale to Patrons at locations by entrances and throughout the park.
- Increased signage throughout the park encouraging social distancing.
- Frequent public service announcements reminding Patrons to socially distance and sanitize.
- Provide a Patron hotline to answer questions/inquiries before, during, and after their visit to GGSF.
- Provide a text number for Patrons to text any identifiable problems or problem areas for GGSF staff to promptly and efficiently address.
- Implementation of single line social distancing measures at ticket booths, rides, games, ATMs, and food booths. Install informational signage and ground distancing stickers/paints at all attractions.
- Implementation of designated social distancing areas within entertainment attractions to allow proper social distancing between Patron groups/families.
- Seating and tables will be positioned to allow proper social distancing between Patron groups/families.
- Market Place and other indoor areas limited to 25% capacity. Market Place would be limited to 500 Patrons at a time. Exhibits are limited to 25 Patrons at a time if not closed in full. Patrons entering Fair with Market Place at capacity will be directed straight to Midway.

## GGSF Staff, vendors, and Volunteers

- Staff and volunteers will be trained in proper practices for cleaning, sanitizing, safe distancing, and guest interactions.
- Implement a food safety protocol with staff, Carnival, and vendors to reduce or eliminate touching Patrons during the serving process.
- Implement temperature checks and screening questionnaires to be completed at arrival for a shift with a policy of refusal to participate for persons with a higher temperature (100.4F or above).
- If an individual is turned away from their shift due to an elevated temperature, they will be advised to return home for 24 hours. If the individual still has a temperature after 24 hours, the individual will be advised to seek advice from a medical professional and will not be allowed to return to The Grounds for further shifts.

- GGSF is working with local medical centers to obtain a limited number of rapid tests to be administered by GGSF's Registered Nurse. Due to the expense, vital employees, who have an elevated temperature or begin showing signs based on the questionnaire, will be tested on the spot. If a positive test result is returned, the employee will be advised to quarantine and seek advice from a medical professional.
- Implement pre-opening meetings with GGSF staff, volunteers, Carnival, and key stakeholders to review problem areas to improve Patron experience as well as incorporate any feedback received from Patrons, vendors, volunteers, etc.
- Staff and volunteers will be required to wear face coverings (provided by GGSF if needed) and gloves if needed (provided by GGSF).

#### Sanitization

- A GGSF Director of Sanitization will be identified at each shift and will be responsible for ensuring sanitation protocols are being employed.
- Increased sanitization of touchpoints throughout the park. A photocatalyst solution will be employed twice during the event to all touchpoints. The solution constantly destroys bacteria 24 hours a day for up to 6 months. Also, a dedicated "Clean Team" will be employed to spray a sanitizing solution before opening, continually wipe down surfaces during operation with a sanitizing solution, and spray a sanitizing solution after closing each day.
- Seating/tables for Patrons will be closely monitored by identified members of the "Clean Team" to ensure constant sanitization is maintained.
- Attraction cleaning and sanitizing (North American Midway Entertainment)
- Ensure proper staff training.
- Employ a self-sanitizing photocatalyst solution to all touchpoints at rides, games, food, and ticket booths that constantly destroys bacteria. This solution works 24 hours a day for up to 6 months.
- Implement a wipe down and sanitizing policy that cleans touch surfaces which will be completed after each ride, gameplay, ticket purchase, or food purchase. This will require a large supply of cleaning materials.
- Documentation of all cleaning before opening, during operations, and after closing.
- Employ a program director at each event to coordinate ongoing training, supply ordering, supply distribution, and policy enforcement.
- Employ program monitors with visible attire to monitor the attraction as well as proper cleaning & sanitization processes.
- Post customer signage that details new protocols and safety measures.

#### Opening Scenario 3

Scenario Trigger:

Mobile County is currently in the "Red: High Risk" phase as determined by Alabama Public Health.

Actions implemented:

General Public

- Park Capacity is determined and enforced, limiting Patrons on the grounds at any time. Limited occupancy to no more than 7,000 Patrons in the park at any given time. A capacity of 7,000 allows for 43 square feet of space per Patron across our 300,000 square feet of open Patron space. 43 square feet allows for more than 6 feet of social distancing per Patron. GGSF employees a QR code-based electronic ticketing system. GGSF's system allows for a real-time

gate count. A designated counter will be positioned at all exits to maintain Patron exit numbers. GGSF Executive Director and Fair Manager will call for exit numbers and compare against a live gate count every 30 minutes during operating hours to ensure capacity is maintained and never exceeded.

- Social Distancing implemented and encouraged. Six-foot markers placed in every place a line of Patrons may occur.
- Face coverings MANDATORY for those in attendance at GGSF. Enforcement of the requirement will be provided by the GGSF security team, volunteers, and staff. All Patrons will be offered a face covering at their point of entry. Face coverings will be sold throughout the park.
- GGSF to provide at least 150 hand sanitizing stations throughout the park. Carnival company to provide at least 200 hand sanitizing stations throughout the Midway with at least one at each attraction.
- Plexiglass protection barriers will be installed at locations where interactions between staff/volunteers and Patrons occur.
- Touchless payment processes are implemented at the Ticket Office as well as at Ticket Booths within the park. Touchless payment processes are encouraged by GGSF to all vendors.
- Utilization of walk-through metal detectors instead of physical pat-downs at entry.
- Touchless admission system at entrances where tickets are scanned and retained by the Patron.
- Opening of new "outdoor only" entrances.
- Provide an inventory of gloves, masks, and face coverings for sale to Patrons at locations by entrances and throughout the park.
- Increased signage throughout the park encouraging social distancing.
- Frequent public service announcements reminding Patrons to social distance and sanitize.
- Provide a Patron hotline to answer questions/inquires before, during, and after their visit to GGSF.
- Provide a text number for Patrons to text any identifiable problems or problem areas for GGSF staff to promptly and efficiently address.
- Implementation of single line social distancing measures at ticket booths, rides, games, ATMs, and food booths. Install informational signage and ground distancing stickers/paints at all attractions.
- Implementation of designated social distancing areas within entertainment attractions to allow proper social distancing between Patron groups/families.
- Seating and tables will be positioned to allow proper social distancing between Patron groups/families.
- Implementation of temperature checks at arrival and issuance of a policy regarding admission refusal for Patrons with a higher temperature (100.4F).
- Market Place and other indoor areas are closed to the public.
- The only indoor public access will be to the restrooms located in the concourse. GGSF is intending to install an "air scrubber" in the HVAC system before the Fair. GGSF currently continually cleans and sanitizes restrooms.
- GGSF has six Corporate Family Days scheduled for GGSF 2020. The Family Days will be allowed access to the 43,200 square foot Hocklander Hall as a place to consume food purchased on the Midway for three hours during each event. Tables and chairs will be spaced appropriately and occupancy in Hocklander Hall will be limited to 400 Patrons. Occupancy of 400 Patrons allows for over 108 square feet of space per Patron.
- The only entrances/exits to the park are via three outdoor locations.

#### GGSF Staff, vendors, and Volunteers

- Staff and volunteers will be trained in proper practices for cleaning, sanitizing, safe distancing, and guest interactions.

- Implement a food safety protocol with staff, Carnival, and vendors to reduce or eliminate touching Patrons during the serving process.
- Implement temperature checks and screening questionnaires to be completed at arrival for a shift with a policy of refusal to participate for persons with a higher temperature (100.4F or above).
- If an individual is turned away from their shift due to an elevated temperature, they will be advised to return home for 24 hours. If the individual still has a temperature after 24 hours, the individual will be advised to seek advice from a medical professional and will not be allowed to return to The Grounds for further shifts.
- GGSF is working with local medical centers to obtain a limited number of rapid tests to be administered by GGSF's Registered Nurse. Due to the expense, vital employees, who have an elevated temperature or begin showing signs based on the questionnaire, will be tested on the spot. If a positive test result is returned, the employee will be advised to quarantine and seek advice from a medical professional.
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- Staff and volunteers will be required to wear face coverings (provided by GGSF if needed) and gloves if needed (provided by GGSF).

#### Sanitization

- A GGSF Director of Sanitization will be identified at each shift and will be responsible for ensuring sanitization protocols are being employed.
- Increased sanitization of touchpoints throughout the park. A photocatalyst solution will be employed twice during the event to all touchpoints. The solution constantly destroys bacteria 24 hours a day for up to 6 months. Also, a dedicated "Clean Team" will be employed to spray a sanitizing solution before opening, continually wipe down surfaces during operation with a sanitizing solution, and spray a sanitizing solution after closing each day.
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- Documentation of all cleaning before opening, during operations, and after closing.
- Employ a program director at each event to coordinate ongoing training, supply ordering, supply distribution, and policy enforcement.
- Employ program monitors with visible attire to monitor the attraction as well as proper cleaning & sanitization processes.
- Post customer signage that details new protocols and safety measures.

#### Opening Scenario 4 – Virtual Fair